

# Safety Communications Stats and Facts



## FACTS

### Negative Effects of Poor Communication

1. **Workplace Anxiety.** High anxiety levels at work are a sure sign of a lack of effective communication. Poor communication can cause you and others to rush, feel stressed, overworked, and lack a sense of humor because of a lack of communication.
2. **Unfulfilled Desires and Preferences.** Unmet expectations are the result of a lack of communication. Everyone on a project seems to have no idea of their responsibilities. Individuals unsure of their priorities end up upsetting their superiors by making poor decisions.
3. **Arguments and Friction Among Employees.** If your connection with a coworker or supervisor has become difficult, you may feel the need to hide rather than sit down and talk to them about finding a solution.
4. **High Vacancy Rates and Low Morale.** A lack of trust can make it difficult to work together to fulfill deadlines if business connections are damaged and cannot be repaired.
5. **Physical and mental Health Concerns.** It's common to suffer mental or physical health implications when things go awry at work and home. During difficult times, mental and chronic health issues are more likely to emerge.
6. **Customer Disappointment.** One of the most disastrous effects of poor communication is a dissatisfied customer. Dissatisfied customers are more likely to go elsewhere.
7. **Enhancing Interaction.** Treat others the way you would like to be treated. Prioritize tasks when there isn't enough time, and set aside some time each week to address workplace issues and develop creative solutions.

## STATS

- More than 60 % of unexpected medical events involving death, injury, or the risk of death or injury are caused by communication errors.
- Around 36% of employees have been placed in unsafe conditions because of poor communication.
- Research says 7% of messages are conveyed by words and 38% through certain vocal elements. 55% can be communicated using nonverbal elements such as facial expressions, gestures, and posture.
- 60% of companies don't have a long-term strategy for their internal communications.
- Disengaged employees could cost organizations over \$450 billion dollars per year. This loss is experienced in wage dollars, retraining time, loss of profit, loss of sales, and much more. (Conference Board)

- 72% of employees don't have a full understanding of the company's strategy.
- 86% of employees and executives cite lack of collaboration or ineffective communication for workplace failures.
- 33% of employees said a lack of open, honest communication has the most negative impact on morale.